

**From:** Ronald S. Frantz  
**To:** Microsoft ATR  
**Date:** 1/15/02 5:52pm  
**Subject:** Microsoft Settlement

Gentlemen;

As a consumer of Microsoft products, I believe that all actions against the company should be settled as expeditiously as possible.

I have not been harmed by the company in any way.

Sincerely,  
Ronald S. Frantz  
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East Aurora, New York 14052